

# HEALTH WATCH

## AN IMPORTANT MESSAGE FROM MONTEREY COUNTY BANK REGARDING THE CORONAVIRUS OUTBREAK

**UPDATE: MARCH 27, 2020**

# COVID-19

As a valued client and friend of Monterey County Bank, we want to apprise you of our continuing efforts concerning the Coronavirus COVID-19 pandemic. Your safety and well-being are paramount to us, as is the safety and well-being of our staff. We are taking the necessary steps to ensure you are taken care of as well as our employees.

The Bank remains open with our regular business hours to provide you continued dedicated professional service. Our commitment to this Community remains the same as it has for the past 40 years. Although we are communicating more with our customers via phone or email during this time, we want you to know that we are still here for you! As a reminder, no Bank employee or any company affiliated with the Bank will contact you via email or by phone requesting your Online Banking login or other sensitive information. If you are contacted or receive any electronic communication from an unknown source, please do not release any information and contact your local branch as soon as possible to verify the request.

**In addition to following the CDC guidelines, please know that for everyone's safety we are limiting entrance to the Monterey branch lobby to 2 customers at a time. Access to our outer branches located in Carmel Rancho, Pacific Grove and Salinas are limited to 1 customer at a time. This allows staff sufficient time to disinfect the lobby between customers as well as adhering to the recommended social distancing of 6 feet.**

**Due to the continuing spread of this Pandemic, we ask that customers who are exhibiting symptoms of the COVID-19 Coronavirus (i.e. fever of 100.4 or higher, cough, shortness of breath), have recently traveled to another country, or ill and at -risk, refrain from visiting any of our branch lobbies.**

Should you have a question or concern, we request that you contact your local branch by phone to speak with a representative prior to visiting a branch. To minimize contact with other customers as well as bank staff, we encourage you to use the following alternative services offered by the bank: Online Banking, Night Drop Deposit, and Drive Up banking located at our Monterey and Carmel Rancho branches.

Monterey County Bank encourages all customers to stay informed and take your own personal steps and precautionary measures to help ensure the well-being of yourself and others around you. In addition to local and national news outlets, we would encourage all of you to visit these helpful websites for more information:

Centers for Disease Control	<a href="http://www.cdc.gov">http://www.cdc.gov</a>
World Health Organization	<a href="http://www.who.int">http://www.who.int</a>
Monterey County Health Department	<a href="http://www.mtyhd.org/">http://www.mtyhd.org/</a>
California Department of Public Health	<a href="http://www.cdph.ca.gov">http://www.cdph.ca.gov</a>

As more information regarding this global health threat becomes available, we will continue to provide updates on our bank website [www.montereycountybank.com](http://www.montereycountybank.com) or via notices posted in our branch lobbies.

**Together we will get through this. Thank you and stay healthy.**

*Monterey County Bank*