



Merchant Payment Processing Services Referral Information Form

Thank you for your interest in Monterey County Bank payment processing services. Monterey County Bank works with Elavon, Inc., one of the largest merchant processors in the United States, to provide our customers with a wide range of products and services to support their business needs. Please complete the form below so that we may better understand your business needs.

THIS FORM IS FOR INFORMATIONAL PURPOSES ONLY. IT IS NOT AN APPLICATION OR CONTRACT FOR SERVICE.

DATE

BUSINESS INFORMATION

LEGAL BUSINESS NAME		DOING BUSINESS AS	
<input type="text"/>		<input type="text"/>	
PHYSICAL BUSINESS ADDRESS	CITY	STATE	ZIP
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
MAILING ADDRESS (If different than above)	CITY	STATE	ZIP
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
BUSINESS PHONE NUMBER	BUSINESS FAX NUMBER	WEBSITE	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

BUSINESS TYPE:

☐ Retail ☐ Restaurant ☐ Lodging ☐ Mail/Phone Order ☐ Internet ☐ Other:

GENERAL DESCRIPTION OF GOODS/SERVICES PROVIDED

EST. ANNUAL VOLUME IN CARD SALES

AVG. TICKET SIZE

<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
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BUSINESS STATUS

EST. DATE OF OPENING/ OWNERSHIP TURNOVER

YEAR ESTABLISHED

<input type="checkbox"/> New <input type="checkbox"/> Purchase Business	<input type="text"/>	<input type="checkbox"/> Existing Business	<input type="text"/>
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CONTACT INFORMATION

PRIMARY CONTACT NAME	TITLE	BEST TIME TO CONTACT YOU (Days/ Times)
<input type="text"/>	<input type="text"/>	<input type="text"/>
		Or select: <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.
CONTACT PHONE NUMBER: (Provide as applicable)		EMAIL ADDRESS
Work: <input type="text"/>	Cell: <input type="text"/>	<input type="text"/>

PROCESSOR INFORMATION

TYPE(S) OF MERCHANT SERVICES YOU CURRENTLY ACCEPT OR ARE INTERESTED IN:

☐ Credit: ☐ Visa/MasterCard/Discover ☐ American Express ☐ Pin-Debit ☐ Electronic Check Service ☐ Gift/Loyalty Card

DOES THE BUSINESS CURRENTLY ACCEPT CREDIT CARDS? * NAME OF PROCESSOR?

☐ Yes* ☐ No

To ensure the best quote possible, please provide 2-3 months of the most recent credit card processing merchant statements that we may review.

IF YOU ANSWERED YES ABOVE, ARE YOU CURRENTLY UNDER CONTRACT?

* CONTRACT EXP DATE? ETF AMOUNT?

☐ Yes* ☐ No **If you are unsure, please contact your current processor to inquire further, as you may be subject to an Early Termination Fee (ETF).** \$ ☐ N/A

PROCESSING EQUIPMENT:

TERMINAL/POS/SOFTWARE TYPE: Please include model/version

EMV/CHIP ENABLED?

☐ Own ☐ Rent/Lease ☐ N/A ☐ Yes ☐ No ☐ N/A

OTHER INFORMATION

OTHER MONTEREY COUNTY BANK RELATIONSHIPS - Currently open or in process, Business and/or Personal:

☐ Checking ☐ Savings ☐ Certificate of Deposit (CD) ☐ Loan / SBA ☐ N/A: None

ANY OTHER INFORMATION YOU WOULD LIKE TO PROVIDE US: SPECIFIC QUESTIONS, CONCERNS, COMMENTS YOU HAVE?

REFERRED BY:

i.e.: Bank employee or other customer

BY SIGNING BELOW, I AUTHORIZE the Bank to share, on my behalf, information contained within and any additional non-public information necessary in order to discuss and/or establish merchant processing services with Elavon.

SIGNATURE: _____ DATE: _____

Please return this form to Monterey County Bank ATTN: BANKCARD SERVICES OFFICE



Solutions

We make payments easy!

The right payment solution can help grow your business, set you apart from competitors and augment your brand. Whether your customers swipe, insert or tap their cards, our secure, scalable payment technologies are tailored to the needs of

your business and the many ways your customers like to pay. For more than 25 years, we've helped businesses of every size provide fast, secure payments that help drive both revenue and customer satisfaction. Let us do the same for you.



Accept all credit, debit, and wallet products including Apple and Google Pay



Local, never out-sourced, customer care 24/7/365 - at no additional cost to you!



Standard next day as well as same day funding options available



Secure your transactions with state of the art card security and PCI DSS solutions

Payment solutions that work for you

Give your customers the choice to pay however they want. Online, in person, in-app or over the phone: we've got you covered with simple solutions and integrated options.

Accept payments online or on-the-go

Online, face to face, over the phone or on the move: our online payment solutions let your customers choose how they pay.



Mobile solutions



Website solutions

Accept payments in person

Transform your business' in-person payment methods and take transactions to any corner of your business. Accept all major card brands, contactless and mobile-wallet payments.



Smart terminals



Countertop terminals



POS systems for retail and restaurants

Your business is unique. Your payment solution should be too. Lucky for you, ours are. No matter your industry or how your customers pay, we have an answer for your needs.



Healthcare specific solutions



Invoicing and billing solutions



Solutions for recurring payments



Dynamic currency conversion



Specialty solutions: gift and loyalty

We're here to help.
Contact us to learn more.

